

As you are aware, the Coronavirus situation is evolving rapidly with measures such as the closure of schools and restrictions to public spaces such as fitness clubs either already in place or will be enforced.

At this stage it is difficult to forecast how long any closures could remain in place and therefore it is important we work on a solution for you our members:

Here is an option we are looking at.

**Option One:**

In the instance the club needs to close for a month, we are looking to spread the month's reduction over 6 months, including the current month.

**For example:**

If the membership fee is £30 per month, reduce this by £5 for 6 months, so you pay a reduced membership fee of £25 during this period.

In the instance we must close for a second month, we can follow the same process.

**Option Two:**

Reduce the membership fee by an amount for all members and offer a remote service during this period. A remote service will help keep you engaged with the club and on track with your fitness journey. We can do this by sending all members workout programmes that they can perform at home.

The Myzone and FitSense member apps provides a great platform in which to do this by allowing us to create and send tailored or more generic workouts to you using the FitSense Workout feature or Myzone social feed

FitSense mobile push and Myzone notifications can provide great communication channels and can be used to notify you of new workouts, offer training advice and tips for staying on track and motivated as well as status updates on the closure of your Club